

# BALUS TOKTOK

## NEWSLETTER

### CEO's Message



**CEO, Bruce Alabaster**

Welcome to this edition of the Balus Toktok Newsletter for May, 2020.

We are gradually picking up domestic operations following the impact of the COVID 19 pandemic, but our international operations are likely to remain severely subdued for quite

some time.

We have recommenced flights to additional domestic destinations namely Daru, Kiunga, Vanimo, Wewak and Buka, although Kieta, Tabubil and Lihir airports remain close and Management has approved to lift the temporary suspension of concessional travel privileges to staff.

We continue to operate with strict health and safety measures in place including temperature testing of all passengers, making available hand sanitiser and providing face masks to all passengers. Internationally, we maintain flights to Cairns, Brisbane and

Singapore. Flights to the rest of our international destinations are still suspended.

We are also in the process of distributing personal hand sanitiser bottles to all our staff for their use.

Congratulations to our inhouse maintenance team who have completed work on a QantasLink (QLink) Q400 aircraft here in Port Moresby.

We also continue to expand the Destinations Loyalty program, recently partnering with Air Niugini Savings & Loans Society bringing the total Destinations corporate partners to 19.

I look forward to working with you all in the coming month. Thank you!"

Volume 2, Issue 4

31 May 2020

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### STAFF ACHIEVEMENT: POM SHIFT 3 AND MADANG ACHIEVE OVERALL BEST OTP FOR 2019

Well done to the Port Moresby Shift 3 team and Air Niugini Madang for achieving the overall best "On Time Performance (OTP)" for 2019.

Both Shift 3 team and Madang also achieved the best OTP for the 4th quarter of 2019 for Port

Moresby and category A ports respectively.

Under OTP, Air Niugini's 23 domestic ports are divided into four categories and according to the number of flights in a day.

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**POM Shift 3 team achieved the overall best OTP for 2019**

## DEPARTMENT NEWS: AIR NIUGINI ENGINEERING CARRIES OUT MAINTENANCE WORK ON AN AUSTRALIAN Q400 AIRCRAFT

Air Niugini's inhouse maintenance has completed work on an Australian Q400 aircraft here in Port Moresby.

This was the second aircraft in the region to undergo in-house maintenance checks by our Engineering team.

Air Niugini Director Lady Aivu Tauvasa said, "The Air Niugini maintenance team is very capable of doing any work presented to them and especially to carry out work for the Australian airline which has the reputation of being the safest airline in the world. For them to

allow us, Air Niugini, to work on their aircraft means that they must consider our work to be of the highest standard, which it always is."

The team comprises of six engineers of which three are already trained and licensed on the Q400 aircraft.

They had to submit all their training records to the airline before they were given the approval to work on the aircraft. The others are former cadet trainees. This is a great experience for them to work on an aircraft that's similar to



ANG engineers working on the engine of the Q400 aircraft

Link PNG's latest do.

"This is another great opportunity for Air Niugini to show the world that we are as good, if not better, than other maintenance organizations at what we

The expansion of service also reflects Air Niugini's continuous training and successful professional development program for our PNG National staff over the years," Lady Tauvasa said.

## Brisbane and Narita achieve best OTP at international stations for 2019

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Madang together with Lae, Rabaul and Mt Hagen are category A ports that handle up to four flights on a daily basis, followed by Goroka, Wewak, Manus and Hoskins in category B.

Kavieng, Vanimo, Gurney, Buka and Kieta are in category C and all Link PNG ports which are the Dash 8 operated ports including Wapenamanda are in category D. Port Moresby is categorized separately from other ports. Its competition is between the three shifts.

**Winners for the 4th quarter of 2019:**

Category B – Hoskins

Category C – Kavieng

Category D – Kiunga

**International stations:**

Category 1 – Brisbane

Category 2 – Narita

**Overall winners for 2019:**

Category B – Hoskins

Category C – Kavieng

Category D – Wabag

**International stations:**

Category 1 – Brisbane

Category 2 – Narita and Singapore

On Time Performance continues this year to see who wins the overall 2020 award.



POM Shift 3 Team receives award for best OTP for 2019

## AIR NIUGINI DESTINATIONS LOYALTY PROGRAM PARTNERS WITH AIR NIUGINI SAVINGS & LOANS SOCIETY

Air Niugini Destinations Loyalty Program is proud to announce the recent inclusion of Air Niugini Savings and Loans Society (ANGSL) to its program, bringing the total Destinations corporate partners now to nineteen.

The airline's General Manager Commercial, Mr Dominic Kaumu when welcoming ANGSL reiterated Air Niugini's commitment to its customers.

He said, "We always endeavor to review and enhance our products and services to bring value to what we offer our customers and this partnership is a great step in the right direction."

"Air Niugini is committed to this country and our people. They are



**Air Niugini Savings & Loans staff during one of ANG anniversary open day**

the reason why we review our operations, services and continue to fly even in such unprecedented times we are faced with," Mr Kaumu added.

Air Niugini Savings & Loans Society offers three products that have been merged under this partnership program

to Destinations Members as well as its network of partners.

They include;

1. Christmas Savings account-S3
2. Life & Medical Savings account -S5
3. Travel Savings account-S8

Destinations members can accrue points when they open a Savings account with ANGSL for these products.

ANGSL's Acting General Managing, Mr Adrian Rathley when launching the partnership said they are confident the joint arrangement will help their members get more value out of their savings.

## OUTPORT NEWS: AIR NIUGINI RESUMES FLIGHTS TO BUKA

Air Niugini has resumed flights to Buka on Friday 22nd May, 2020.

The interim schedule will consist of one (1) flight operating on a fortnightly basis as approved by the Autonomous Region of Bougainville (ABG) State of Emergency (SoE) Controller.

The first flight PX206 departed Port Moresby on Friday 22nd May at 8am to Buka then continued to Rabaul at 11:35am. PX203 departed Rabaul at 12:40pm for Hoskins then returned to Port Moresby.

Following approval from the AROB State of Emergency (SoE) Controller, Air Niugini will operate an additional service direct to Buka from Port Moresby.

The direct services will be on a fortnightly basis, operated by the

Fokker 70 aircraft.

Flight Dates:

Friday 05th June / 19th June / 03rd July / 17th July / 31st July

Flight Schedule:

PX4250 09:30 POM-BUA 12:10  
PX4251 12:40 BUA-POM 13:10

With the resumption of these flights to Buka, there are some important requirements travelers will have to comply with.

Travelers must obtain clearance



**Flights have resumed to Buka on a fortnightly basis**

to travel either to or from Buka, by contacting the Controller directly on [arobcovid19occ@gmail.com](mailto:arobcovid19occ@gmail.com) and provide a copy of the written approval at the check in counter before you can be issued a boarding pass.

Passengers arriving in Buka are to comply with a 14day quarantine requirement.

Travelers must always present a valid photo ID and a completed Domestic Travel Application Form (DTAF) at check in.

Forms will be made available at the time of booking or at check in.

For bookings and further information, please call our Toll-Free number 1803444 or visit your nearest Air Niugini Sales Office or travel Agent.

## AIR NIUGINI OFFERS TRAINING ON INTERNATIONAL MARITIME DANGEROUS GOODS

Air Niugini is now offering training on International Maritime Dangerous Goods (IMDG) to external clients in the maritime industry.

The IMDG Code training is now an approved course recognized by the Papua New Guinea National Maritime Safety Authority (NMSA) as the national regulator, under the International Maritime Organization (IMO) requirements.

Air Niugini Non-Technical Training Instructor, Martin Tugano said the training is vital because it assists the shore-based personnel (freight forwarders, shippers, packers), stevedores and deck officers understand and know the types of chemicals/dangerous goods being shipped and



Course participants with ANG's Non-Technical Training Instructor, Martin Tugano.(in PX polo shirt).

marked, labeled, segregated and loaded onto the ship. Also knowing what to do in an emergency (spill, fire, explosion etc...)

The first training on IMDG was conducted at the Air Niugini Aviation Training (ANAT) centre at 7 mile in Port Moresby in March this year.

Seven officers from four organizations including Express Freight Management, Origin Energy, Hombinmbo Investment Ltd and NMSA were involved in the training.

Tugano said, "Many shipping companies in the world transport dangerous goods by sea

therefore, procedures in loading, segregation and stowage on the ship's deck or under-deck is important. This training was beneficial to our participants in meeting their objective."

The participants received certificates and licenses under PNG NMSA recognized by the International Maritime Organization (IMO).

Two IMDG Code courses are scheduled in June from the 16th to 18th and later in October from the 27th to 29th in Port Moresby.

Tugano added that in-house training can be run if organisations have enough numbers of a minimum five participants.

### COVID-19 AWARENESS

#### LET'S BEAT COVID-19!



WASH YOUR HANDS REGULARLY



COUGH INTO YOUR ELBOW



DON'T TOUCH YOUR FACE



SOCIAL DISTANCING



STAY HOME



GET HELP. Call 1800 200

COVID-19 HEALTH TIPS

Air Niugini   
www.airniugini.com.pg

#### YUMI WINIM COVID-19!



WASIM HAN WANTAIM SOAP OLGETA TAIM



PASIM MAUS WANTAIM ELBO BILONG YU TAIM YU KUS



NOKEN HOLIM PES BILONG YU



STAP 1.5METRE LONGWE LONG OL NARAPLA



STAP TASOL LONG HAUS



LONG KISIM HALIVIM, RINGIM TOLL FREE NAMBA 1800 200

COVID-19 HEALTH TIPS

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## AIR NIUGINI OPENS FLIGHTS TO ADDITIONAL DOMESTIC DESTINATIONS

Air Niugini is pleased to advise that the SOE Controller has approved the airline to resume flights to Daru, Kiunga, Vanimo, Buka and Wewak.

No approvals at all are required for flights to any domestic locations, although Kieta, Tabubil and Lihir airports remain closed.

Air Niugini is able to offer flights to all available domestic ports, at least once every day, with increased frequency to Lae, Mt Hagen and Tokua.

As noted Controller approval for travel is no

longer required, and tickets can be purchased as normal.

Air Niugini continues to operate with strict health and safety measures in place including temperature testing of all passengers, making available hand sanitiser and providing face masks to all passengers to ensure your air travel is safe.

Internationally Air Niugini maintains its flights to Cairns, Brisbane and Singapore. The outbound flights to these three ports do not require approval.

Inbound flights are now open for sale, however

the inbound passengers still require Controller's approval and evidence of 14 day hotel accommodation at an approved quarantine hotel, prior to being able to check in for a flight.

to check-in .

Flights to the rest of our international destinations are still suspended.

We will advise once approval is given for resumption of operations.



**Air Niugini ground staff assisting passenger with hand sanitiser before boarding an aircraft in Port Moresby.**

## AIR NIUGINI CHARTER FLIGHT OUT OF CHINA CARRYING PPEs.

A chartered Air Niugini flight out of Guangdong province of China carrying over 16 tonnes of Personal Protective Equipment (PPEs) arrived in Port Moresby on May 11th, 2020.

The flight, chartered by the PNG Government, departed Port Moresby on Sunday 10th May, 2020 for Guangdong and returned the following day with the much need supplies. The travel

contingent consisted of a crew of five pilots and six staff members who assisted to load the cargo in the cabin of the aircraft in Guangdong.

Minister for Health Jelta Wong, representatives

from the World Health Organisation (WHO) and others, welcomed the aircraft on arrival at the APEC Charter Terminal at 7mile in Port Moresby.

These PPEs are meant for medical staff.



**Staff and crew who were part of the chartered flight**



**PPE supplies being unloaded from our B767 aircraft**

### AIR NIUGINI DONATES 3 BOXES OF INFLIGHT PARADISE MAGAZINE TO DON BOSCO TECHNICAL SCHOOL

Air Niugini Marketing team was pleased to donate three boxes of the inflight Paradise Magazine to Don Bosco Technical School at Gabutu in the nation's capital on Tuesday 19th May, 2020. These magazines will be kept in the school library

as reading and learning material.

As part of precautionary measures taken during the COVID19 pandemic, all inflight magazines have been taken off the aircraft seat pocket.



Air Niugini Marketing representative Ido - Genevieve Kariko (4th from left) handed over the boxes of the Inflight Magazine to the students and staff of Don Bosco Technical School.

### FEATURE PREVIEW: AIR NIUGINI'S FIRST PAPUA NEW GUINEAN FATHER AND SON CAPTAINS

In the next edition of the Balus Toktok Newsletter for the month of June, we will feature Air Niugini's first Papua New Guinean father and son captains, most senior Boeing Captain and the longest serving pilot Captain Paun Nonggorr and his son, Captain Jason

They have made history by becoming the first Papua New Guinean father and son Captains flying for the national flag carrier. The senior Nonggorr is Captain on the Boeing 767 jet and his son Jason is Captain on the Fokker 100 jet aircraft.



Air Niugini's first PNG father and son captains. From left: Captain Jason Nonggorr on the Fokker jet and father Captain Paun Nonggorr on the Boeing 767 aircraft.

**UNWIND IN STUNNING PLES RADAAZ!**

**FLY NOW & EARN EXTRA 500 DESTINATIONS POINTS**

**FROM PGK 1205**  
Twin Share/Per Person

**INCLUSIONS**

- Return Airfares Port Moresby to Rabaul
- 2 Nights Accommodation
- Daily Full Breakfast
- Free Limited Wifi
- Laundry Services
- Return Airport Transfer
- Town Tour
- All applicable taxes and surcharges

For more information or bookings contact Air Niugini Tours Department on Phone: (675) 327 3557 or Toll free: 180 2121 Email: [tours@airniugini.com.pg](mailto:tours@airniugini.com.pg)

**RELAX AND IMMERSE IN TRANQUIL BILAS PELES!**

**FLY NOW & EARN EXTRA 500 DESTINATIONS POINTS**

**FROM PGK 1275**  
Twin Share/Per Person

**INCLUSIONS**

- Return Airfares Port Moresby to Kavieng
- 2 Nights Accommodation in a Premier Room
- Return Airport Transfer
- Complimentary Local Snorkel per room
- All applicable taxes and surcharges

For more information or bookings contact Air Niugini Tours Department on Phone: (675) 327 3557 or Toll free: 180 2121 Email: [tours@airniugini.com.pg](mailto:tours@airniugini.com.pg)

# GALLERY



## Air Niugini

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The National Airline of Papua New Guinea

[www.airniugini.com.pg](http://www.airniugini.com.pg)

Papua New Guinea's national airline, Air Niugini serves over 20 destinations domestically and 10 internationally. Air Niugini strives to provide safe, efficient, affordable and comfortable airline services.

#### Mission:

To continue to be the premier airline to Papua New Guinea striving to provide safe, reliable, cost-effective and profitable air operations while exceeding the expectations of our customers and stakeholders.

## Staff Noticeboard

### PERSONAL HAND SANITIZERS

Dear all,

Following notice on stock availability of the personal hand sanitizer, each dept are advised to raise one requisition accounting for all staff in their respective department.

For outports distribution, we will require assistance from reps in POM offices to coordinate to enable seamless distribution.

Domestic outport airports – A rep from POM GOPS.

Domestic/Intl Outport Sales Offices – A rep from POM Sales/Marketing.

Domestic Executive Clubs – A rep from POM ECM.

International ports – A rep from POM Airport Ops.

Distribution will commence shortly, meantime please ensure your requisitions are submitted.

Kind regards,

Geua Iru-Hola  
Manager

### LIFTING OF TEMPORARY SUSPENSION OF CONCESSIONAL TRAVEL PRIVILEGES

To All Staff

Further to the circular advice of 08 April, 2020 in regards to temporary suspension of concessional travel privileges to staff, Management has approved to lift the temporary suspension of concessional travel privileges to staff with immediate effect.

On behalf of the management, I thank you all for your understanding and co-operation during the temporary suspension period.

Regards,

Rei Logona

General Manager - Human Resource