BALUS TOKTOK

NEWSLETTER

CEO's Message



CEO, Bruce Alabaster

Welcome to this edition of Balus Toktok Newsletter for the month of May 2021.

With the ongoing Covid global pandemic, this month saw slight changes to the requirements for international travel.

addition to the requirement for all passengers departing internationally to tested for Covid-19 at the time of check-in, passenger acceptance international flights departing from Moresby now closes 2 hours prior to scheduled departure.

This is due to the time required for the completion of COVID polymerise chain reaction (PCR) testing, including receiving the result.

Testing for

international flight departures opens 4 hours prior to scheduled departure.

For Domestic flights, the B737 service for Gurney is reduced from three to two weekly flights, and reduced from eleven to eight weekly for Mount Hagen, a n d downgraded to F100 for Manus.

I am also pleased to confirm that the Board has provided approval for the induction of two additional Q402 aircraft, with the next one due in July.

Continue on page 3

Volume 3, Issue 5 31st May 2021

Inside this issue:

STAFF OF THE MONTH: RANU 2 VEAPI

COVID TEST NOT 3
REQUIRED FOR DOMESTIC
TRAVEL

AIR NIUGINI'S FIRST 4
NATIONAL RETIRING PILOT
CAPTAIN PAUL KODOR
LEAVES BEHIND LEGACY

OUT PORT: PX KAVIENG SUPPORTS TOURISM EXPO

STAFF AT WORK

GALLERY 2

AIR NIUGINI CONGRATULATES BENEDICT ORAKA ON CASA APPOINTMENT

Air Niugini farewelled one of its long time, most skilled, PNG National engineer Benedict Oraka on Friday, 7th May 2021.

The airline congratulated Oraka on his appointment at PNG Civil Aviation Safety Authority as Director/Chief Executive Officer.

Oraka was one of the pioneer products of Air Niugini's own engineering cadet program and has served the airline for 27 years, where he played a significant role in the



Ben Oraka was General Manager, Engineering and Maintenance since 2016 up until his departure.

management of the Engineering and Maintenance Department. The role included, meeting the

requirements of PNG Civil Aviation Rules parts 145 and 119 which governs the certification and

operation of aircraft maintenance organisations and also the requirements operators t o bе in. certificated air transport operations, commercial transport operations as well as laying out what the operators need to do, to maintain that certification. Key developments under term include acquisition of Fokker and a Boeing aircraft and the in-house heavy maintenance checks.

STAFF OF THE MONTH: RANU VEAPI

Our Staff of the Month for May 2021 is Ms Ranu Veapi!

Ms Veapi is a Cabin Crew Check & Trainer operating on the DH8-200/300/Q400 and Fokker 100/70 under Cabin

Operations.

The Cabin Crew management has nominated Ms Veapi for Staff of the Month, recognising her performance for being the most improved and

Cabin Crew Check & Trainer Ms Ranu Veapi is Staff of the Month for May

What motivates you at work?

"Being part of a team meeting OTP, learning, mentoring and coming up with creative ideas. You never know what you are going to experience on any given day, it makes every day exciting, especially when you operate a flight with your friends."

My words of encouragement:

"When something bad happens, you have three choic-

es: You either let it define you, let it destroy you or let it strengthen you."

proactive.

Hailing from Lalaura and Elevala the in Rigo District of Central Province, Ms Veapi with Air commenced Niugini in November 2012 and has always been with the Cabin Crew Department since then.

However, she did On-Job -Training at the Domestic Executive Lounge from Dec 2010-Jan 2011.

Ms Veapi loves the thrill of flying and the ability to try new ideas in a fast-paced environment.

She enjoys training and endorsing cabin crew, building relationships loves t h e and unpredictability, the challenges, the problem solving, helping others contributing and achieving the company's mission.



What would you like to see happening at Air Niugini in the future?

"Being part of a team meeting OTP, learning, mentoring and coming up with creative ideas. You never know what you are going to experience on any given day, it makes every day exciting, especially when you operate a flight with your friends."

Ms Ranu Veapi with her colleagues, from top left; Brandon Gegeyo, Adel Morove & Sandra Kamilo in the Cabin Crew Lounge and bottom left, with Loise Yama at Tokua Airport.

COVID TEST NOT REQUIRED FOR DOMESTIC TRAVEL

Air Niugini advises that effective immediately (Thursday 27th May), a COVID test for domestic is no longer travel required.

Air Niugini continues to implement COVID safe policies for all travellers, to ensure that your travel is safe.



COVID test no longer required for all domestic travel.

This includes completion NDOH Health Declaration Form presentation on arrival at destination, vour wearing of face masks on board aircraft and within airport facilities, use of hand sanitizer, and social distancing wherever appropriate and practical.

COVID-19 PANDEMIC SAFETY PROTOCOLS

Air Niugini continues to take precautionary measures to ensure our processes are world's best in protecting the health and safety of our passengers and staff.

Before and after every flight our cabin are cleaned thoroughly. They are sprayed with hospital type disinfectant every night they are at a maintenance base and on every transit through Port Moresby.

This includes the use of antibacterial, antimicrobial cleaning product that reduces the risk of harmful viruses and any other possible harmful pathogenic bacteria.

addition, all our aircraft are fitted with Efficiency High Particulate Air (HEPA) filters, which perform similarly to those used to keep the air clean in hospital operating rooms.

This means the air quality on the aircraft is essentially sterile and particle-free.

Seen pictured are our air craft cabin cleaning staff Emma Waminan, Naoiri Palusi, Alex Wango and Jerry Steven spraying and wiping overhead lockers, belt buckle and arm and head rest inside a Fokker 70 aircraft.



CEOS MESSAGE

From page 1

Equally B737 P2-PXD leaves in early June having finished its lease.

I remind all staff and administration teams to ensure all duty travel to ports that have been risked rated by Avsec as being Amber (such as

presently Tari, Gurney and Kieta) must be made known AvSec tο Management 24hrs prior to the actual travel date to gain approval to travel. Our congratulations to Ben Oraka his onappointment as Director and CEO of CASA, a role

to which he brings huge experience.

To conclude, it's good to see that the annual Late IKP Memorial Cup dart competition for POM based staff is going well under strict pandemic protocols.

I once again commend

you all for all your hard work and commitment to National Airline through this pandemic period.

Continue to be vigilant and adhere to the safe practices to keep you and your colleagues, families and those around you

AIR NIUGINI'S FIRST NATIONAL RETIRING PILOT CAPTAIN PAUL KODOR LEAVES BEHIND LEGACY



Captain Paul Kodor and the crew on board PX004, Boeing 767 from Brisbane to Port Moresby

Papua New Guinean pilot Captain Paul Kodor had retired in February this year after flying with Air Niugini for 34 years, leaving behind a great legacy including training a large number of pilots including many of the PNG nationals who are now flying the airline's Boeing aircraft.

He is Air Niugini's first national pilot to have retired upon reaching the age of 65, following his final flight, PX004 on the Boeing 767 from Brisbane to Port Moresby on February 2, the day he turned 65 years old.

65 years is the maximum age approved by ICAO for pilots on international flights.

His greatest achievement was becoming a Check and Training pilot on the Boeing aircraft following Civil Aviation Safety Authority (CASA) PNG's approval in 2004.

Over the years, Captain

Kodor conducted at least seven type rating courses which involved 14 pilots, mostly First Officers (FOs) trained under his wings, many of whom are currently flying Air Niugini's Boeing aircraft.

He said "I leave Air Niugini on a high note, proud to have given my time in training to about half of the Boeing pilots in the fleet. It gives me great satisfaction to see younger pilots moving up in their career."

Apart from training pilots, Captain Kodor also designed an in-house B767-300 Type Rating course, which he described as challenging.

Kodor commenced his career with Air Niugini in September 1986.

He commenced his Dash 7 engineering course around September 1986. On completion, he began on Fokker 28

engineering course which he completed just before Christmas.

He said, "I was fortunate to have had a very smart and experienced trainer, Captain Granger Narara who had a time of his training career to convert my mind set from flying at 100 -120kts ground speed on Dash 8, increased to about 300 – 400kts on Fokker 28, meaning you have to think faster."

Captain Kodor started his Fokker command training in 1994 and by 1997 to 1998, he started training young and upcoming FOs to the Fokker fleet.

After training and checking four FOs to line, he was then promoted to Airbus A310 in 1999 and by January 2002, he got his command on the Airbus A310.

"By then, I finally reached my ultimate goals of becoming an International Airline Transport pilot, Check and Training pilot, and achieving Instrument of Authorization (IOA) from CASA PNG."

When Air Niugini sold the Airbus A310 in 2002, he was sent with the rest of the pilots who operate wide body aircraft to New Zealand to train as captain on the Boeing 767-300 aircraft to operate on Air Niugini international routes."

Captain Kodor was offered a Government flying scholarship to Cesnock in New South Wales in 1976 however due to lack of funding, he was among six students who were sent back out of the twelve.

He was later accepted to do pilot training with the PNG Defence Force and



It's an airline tradition to signify the clipping of wings, marking an end of a pilot's flying career. Seen here is Captain Paun Nonggorr pushing the wheelchair.



CAPTAIN PAUL KODOR HAS TRAINED MOST OF PX'S BOEING PILOTS



Captain Paul Kodor is Air Niugini's first national pilot to have retired upon reaching the age of 65.

sent to Australia's military flying school, the RAAF Base East Sale in Victoria where he got his wings upon graduating in 1977.

He then flew with PNG Defence Force Air Wing for 10 years before joining Air Niugini, this totals up to 44 years active flying.

"The top lessons I have learned from my experience working with the national airline is to treat everyone the same, work as a team to meet the company's goal, and

maintaining the company's highest safety standard. Over the decades, Air Niugini's safety standard is one of the best and on par with the other major carriers around the world."

Captain Kodor encouraged those still with Air Niugini to always have a vision and work hard towards it.

"Keep the safety standards, never compromise. I will surely miss flying my favourite Boeing 767 aircraft and colleagues who I have interacted with on a daily basis. They all made my journey a memorable one," he added.

"Thank-you Air Niugini

for giving me the privilege to serve this wonderful organization which I leave with fond memories. To those still flying Bird the Paradise, be a proud patriot and happy landings," concluded.



Captain Kodor receiving his winds at the RAAF Base East Sale, Victoria

OUT PORT: PX KAVIENG SUPPORTS TOURISM EXPO

A mini tourism show was held in Kavieng, New Ireland on 28th and 29th May.

The event organized by PacificKanaka Music & Event with the support of Air Niugini, PNG Tourism Promotion Authority and the New Ireland Tourism Authority focused on promoting domestic and local tourism.

Our staff from Air Niugini Kavieng Sales office were present, carrying out awareness on some of the airline's products including Universal Air Travel Plan (UATP) accounts and Destinations



Loyalty Program. They further explained to the groups and individuals who turned up at the show on how to sign up for the UATP accounts, destinations loyalty

programs and using UATP accounts for accommodation and hire car, fly by phone using BSP mobile payment and prepaid excess baggage.

The expo was a success with other organizations and MSMEs also showcasing their products.

STAFF AT WORK

GROUND OPERATIONS



Airport staff at Gurney airport, Alotau unloading cargo from PX 154, a Boeing 737 aircraft that operated from Port Moresby to Alotau recently.

KAVIENG SALES



Kavieng Sales agent Ms Serah Pranis explaining to a customer on some of the airline's products at the recent Mini Tourism Show in Kavieng.

CABIN SERVICES CLEANING



Air craft cabin cleaning staff Kapia Kuria cleaning a fire extinguisher with a disinfectant inside a Fokker 70 aircraft.

CABIN CREW



Flight attendant Bianca Sowembari on arrival at Gurney Airport on a PX154 flight from Port Moresby.

WINNERS FOR DISCOVER PNG TRAVEL PASS COMPETITION



Discover **PNG** The Travel Pass competition through the **Destinations** Loyalty Program encourages individuals take trips, visit a specific destination and take part in anv tour activities to score and also go into monthly

draws for a chance to win Prizes.

Pictured from left; **POM Retail Operations Projects** Sales Manager, Peter Dokta 2020 Grand **Prize** winners Jackson Taviri, Wesley Mawe and Customer **Affairs** Officer, Leonie Viyogo.

Volume 3, Issue 5 Page 7

GALLERY



Air Niugini

PO Box 7186 Boroko NCD Papua New Guinea

Phone: 327 3444

E-mail: customerfeedback@airniugini.com.pg



The National Airline of Papua New Guinea

www.airniugini.com.pg

Papua New Guinea's national airline, Air Niugini serves over 20 destinations domestically and 10 internationally.

Air Niugini strives to provide safe, efficient, affordable and comfortable airline services.

Mission:

To continue to be the premier airline to Papua New Guinea striving to provide safe, reliable, cost-effective and profitable air operations while exceeding the expectations of our customers and stakeholders.

Staff Noticeboard

TECHNICAL TRAINING - COMPUTER BASE TRAINING

To all PX and Link PNG staff members (esp. Out ports) who are finding difficulties with your Computer Based Training – CBT. Please consider the following:

Your tolerance scale needs to increase as the ongoing CONNECTIVITY problem is what one needs to grapple with.

To be above the connectivity problem and the need to complete the desired course, your situational awareness on your unique environment will make you determine as to when is the best time to attempt the CBT.

Your main Key - Operational staff are now equipped with the CBT guide for any consultation.

The escalation of the CBT issues to ANAT, could mean that you have been unsuccessful after following the above points.

Thank you

Eremasi Drodrolagi

Operations Instructor

RFID BAR CODING ON STAFF ID CARDS

To All Port Moresby Based Employees,

This circular is to advise all Port Moresby based staff that as part of the staff ID card upgrade, there is a requirement to have a RFID sticker stuck onto your staff ID Card.

This sticker does not produce any radiation etc and is entirely safe, and is part of the flap gate system installed earlier this year.

All Port Moresby staff are therefore requested to attend at the HR Department in person, over the next 4 weeks, to enable HR Department to complete this process.

The officers to enquire with in HR Department are as follows:

Gibson Tomandi

Mea Gini

Michelle Henao

Thank you,

Rei Logona

General Manager Human Resource