

BALUS TOKTOK

NEWSLETTER

CEO's Message



CEO, Bruce Alabaster

Welcome to this edition of Balus Toktok Newsletter for June.

What a challenging first six months it has been for all of us as the COVID19 pandemic impacting our

operations and that of many other airlines globally.

Air Niugini was fortunate to receive a K20 million interest bearing loan from Kumul Consolidated Holdings (KCH) to assist us during this COVID crisis, this loan will have to be repaid with Interests to KCH.

We continued to provide essential air services throughout PNG during and after the State of Emergency (SOE) as well as keeping supply lines open across the critical international network, bringing in PPEs and medical supplies and managed to pay all our staff. In addition, we managed to continue to have purchased

and distributed personal hand sanitizers to over 2000 staff across our network as part of the ongoing measures against the corona virus.

A total 5,000 hand sanitizers in personalized 120mls bottles with ANG branding were airlifted from Singapore to Port Moresby and distributed to all staff in our network, both here and abroad.

You may have also heard about PNG Link's proposal to buy 40 % shares of PNG Air. I must reiterate here that it's not a merger, but a joint venture between MRDC and other smaller

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STAFF RECOGNISED FOR THEIR SUPPORT DURING THE STATE OF EMERGENCY

Nine staff members from various departments within Air Niugini were recognized for their support during the State of Emergency lockdown.

Chief Executive Officer, Bruce Alabaster when presenting their awards said these staff worked hard and longer hours, even beyond their normal working hours to ensure smooth and continuous airline operations.

In appreciation of their support, the nine staff were presented with



Some staff members from left: Alan Mek, Joan Kilip, Anne Tolopa, Racheal Ume, Lohia Garo and Russell Veoli receiving their awards from CEO, Bruce Alabaster.

return airline tickets for two to any PNG destination, together with

free weekend accommodation and meals at any hotel PNG.

Congratulations, keep up the good work!

OUT PORT NEWS: AIR NIUGINI BOARD VISITS LAE SALES OFFICE

Air Niugini Board led by Chairman, Sir Kostas Constantinou and CEO Bruce Alabaster visited the airline's Lae staff recently.

The board was there for their meeting on 12th June and took the opportunity to visit staff at both the sales office and airport. Chairman Sir Kostas said it is important to connect with the staff

as human resource is one of the core assets of the business.

He added that Air Niugini is serious about gender equality and as a result the Board recently has appointed its first female Director, Lady Aivu Tauvasa.

She has vast knowledge and experience of the industry and Air Niugini is fortunate to have her



Staff listening attentively to Sir Kostas

on board. The Chairman added that the appointment of Mr Alabaster as CEO is timely to bring stability to Air Niugini.

Mr Alabaster encouraged the staff to align themselves to the new normal work practices following the impacts of the COVID19 global pandemic.

Also during the visit, Lady Tausva officially launched the Lae online ticketing facilities to

ensure convenience for customers.

A function was later hosted that evening for the Lae Business Community. Chairman Sir Kostas took the opportunity to introduce the new Board directors, Lady Tauvasa and Mr Anthony Seeto to them.

This was also CEO, Mr Alabaster's first public event since his appointment not long ago.



From left: Recently appointed Board Director, Mr Seeto, Chairman Sir Kostas, CEO Mr Alabaster and Director Lady Tauvasa during the recent visit.

Our Brisbane staff helps stranded women group back to Papua New Guinea

Our Brisbane Airport Manager, Michael Raleigh went out of his way to assist a women group from Hagen stranded at Brisbane airport recently.

The women were in Australia for holidays but couldn't return due to COVID19.

However when they were finally allowed to go home, they were further stranded for a night as a result of issue with our aircraft. Michael together

with the PNG Consul General there went out of their way to provide meals, transport and accommodation for the ladies to spend a night before returning home.

After checking them in for their flight the next day, Michael also brought them lunch as a goodwill gesture.

The women were thankful and emotional as they finally headed home.



PX Brisbane Airport Manager, Michael Raleigh and Passenger & Cargo Sales Officer, Tania Kinsey with the women group at Brisbane airport prior to their departure to POM.

FEATURE: AIR NIUGINI'S FIRST PAPUA NEW GUINEAN FATHER AND SON CAPTAINS

Air Niugini's most senior Boeing Captain and the longest serving pilot Captain Paun Nonggorr and his son, Captain Jason Nonggorr have made history by becoming the first Papua New Guinean father and son Captains flying for the national flag carrier.

Although they are not on the same aircraft type, their achievement as Papua New Guinean father and son Captains is the first for Air Niugini, if not Papua New Guinea. The senior Nonggorr is Captain on the Boeing 767 jet and his son Jason is Captain on the Fokker 100 jet aircraft.

From the Koepka Ramdi Tribe of Koepka, Mount Hagen, Western Highlands, Captain Paun Nonggorr was also the youngest national to have attained Captain on Fokker F28 jet aircraft at the age of 26 in 1983. He has been with Air Niugini



From Left: Captains Jason and Paun Nonggorr

for 44 years, 35 of these years, since 1985, flying Air Niugini's wide body Boeing 767, Airbus 310 and Airbus 300 aircraft on International routes.

Captain Jason Nonggorr attained his command as a fully-fledged Captain on Fokker 100 jet aircraft seven months ago, a proud moment for the Nonggorr family, Air Niugini and also Papua New Guinea. Senior Nonggorr said " Jason has reached a milestone in aviation from being a

pilot to becoming a fully-fledged Fokker F100 Captain and we, his families from Mount Hagen and his mother's people from Wuvulu Island, Manus are proud of his achievement."

His son, on the other hand said it is a great personal achievement to hold the command of a Fokker 100 aircraft which is the result of a lot of hard work, determination and dedication.

"To have achieved this with the National Airline where my father is considered a pioneer of aviation in PNG gives me a sense of great pride within myself, my family, Air Niugini and also the country."

The father said, "Having been through and knowing the rigors of making it as a pilot myself, I had no doubt that Jason possessed the attributes to be

successful as he understood what was involved in making it as a pilot. Now Jason has the necessary experience to pilot any aircraft in the aviation world".

Being raised by a pilot for a father and a mother who previously worked as a flight attendant with Air Niugini, this helped Jason's drive in signing up for a pilot career.

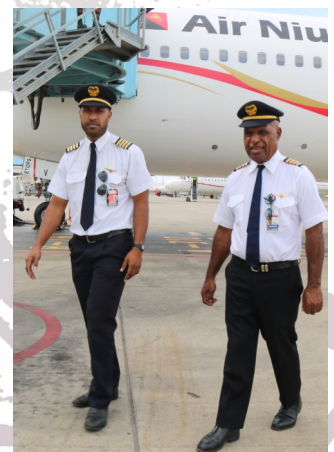
"My earliest childhood memories are that of watching my father command the Airbus A310 aircraft from the jump-seat which further increased my fascination about aviation and inspired me to become a pilot," Captain Jason Nonggorr explained.

Jason is 30 years old and is second of three siblings. He has flown with PNG Air for 7 years making Dash 8 Captain

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In the flight deck of a Boeing 767 aircraft. Captain Jason Nonggorr (right) hopes to one day fly alongside with his father on the bigger aircraft.



The father and son Captains at Jacksons International airport

Father and son captains Paun and Jason Nonggorr

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after attending flying training in Archerfield, Brisbane privately paid for by senior Captain Nonggorr. Jason joined Air Niugini three years ago as First Officer on the F100 and has now made it as Captain six months ago.

Jason added, "It would be an incredible milestone and humbling experience to one day operate the Boeing 767 alongside my father."

Captain Paun Nonggorr started flying very young in January of 1975 in Cessnock, New South Wales Australia where he attended flying school. The 63 year old commenced with Air Niugini in June 1975 as a cadet pilot then a first officer



From left: Captains Paun and Jason Nonggorr in the flight deck of a Fokker 100 jet aircraft.

flying on the Fokker Friendship (F27) before becoming the first young PNG Captain on F28 jet aircraft with Air Niugini.

He then moved to operate the Airbus A300 in 1985 for four years prior to the A310 which he flew for 14 years on Air Niugini's international routes.

The greatest achievement for Captain Paun Nonggorr's flying career was attaining his command as a first young National F28 jet Captain in 1983 after a few years Captaining the old F27. This was followed by Airbus 310 and Boeing 767 aircraft. He has been flying the

B767 for 17 years. He holds seniority number 1 of all pilots National and Expatriate in Air Niugini. Captain Paun Nonggorr is also a former General Manager of Flight Operations in Air Niugini.

He is also a qualified Flight Instructor for Ab Initio Flight Training for student pilots.

Captain Paun Nonggorr thanked Air Niugini for giving him and his son the opportunity to fly with the airline, adding that Air Niugini has been his life and means the world to him and his family. Being a pilot with Air Niugini was his first and only job in his working life and it will be his last job.

HAGEN FLIGHTS DOWNGRADE



Hagen flights downgraded from Fokker to Dash 8 aircraft

Effective from Wednesday 10th June, Air Niugini flights to Kagamuga airport, Mt Hagen have been downgraded from Fokker jet to Link PNG's Dash 8 and

Q400 aircraft. This is to allow the National Airports Corporation (NAC) to carry out maintenance works on the runway. Link PNG

operates up to four daily flights to Mt Hagen, two of these are operated by Q400 while the remaining flights are operated by Dash 8.

The runway works will continue for up to three months.

Meanwhile, ANG has further expanded domestic flights in response to slowly recovering demand following the April lock down.

They include increase of Fokker flights to Buka, Lae, Manus, Madang, Wewak, Vanimo,

Hoskins, Goroka and Daru. Additional Rabaul and Kavieng services will be on Dash since NAC's runway works are continuing.

We were operating limited services initially and build up to our normal schedule once demand picks up. As demand recovers we are now delivering on that promise and adding more flights on most routes.

The schedule continues to be reviewed on a weekly basis, and more announcements will follow soon.

PERSONAL HAND SANITIZERS DISTRIBUTED TO ALL STAFF

Air Niugini has gone a step further by purchasing and distributing personal hand sanitizers to over 2000 staff across its network as part of the ongoing measures against the corona virus.

A total 5,000 hand sanitizers in personalized 120mls bottles with Air Niugini branding were airlifted from Singapore to Port Moresby. They are now being distributed to all staff across the network both here and abroad.

One of Air Niugini's Board Directors, Lady Aivu Tauvasa said the airline's health and safety

measures for both staff and passengers are ongoing and adding that the recent step by ANG demonstrates its appreciation and concern for the staff.

She said "Although, it may be small the action by Air Niugini demonstrates that it simply cares, appreciates and values its staff.

"It's a small personalized bottle, something that can be easily carried and used anywhere and everywhere a staff goes. Not all organizations have done this for individual staff members and I commend Air Niugini for the initiative," Apart from



From left: GM HR-Rei Logona, CEO Bruce Alabaster, Data Entry Officer (Comms Stores), Aileen Tobe and Occupational Health & Safety Co-ordinator , Joan Kilip during the presentation of the sanitizers.

providing hand sanitizers for staff, Air Niugini as part of its ongoing efforts to mitigate the risks of the spread of the corona virus, the airline has in place for both staff and passenger temperature checking, offers Personal Protective Equipment (PPEs) including face

masks and making available hand sanitizers at offices and prior to passengers boarding the aircraft. All inflight paradise magazines have been removed from the seat pockets and meals are no longer provided as part of similar measures.

CEO's Message

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shareholders. PNG Air will be retained as a separate corporate entity with its own branding, management team, cabin crew, check-in staff and sales offices.

There will be no PNG National job losses nor requirement for the PNG Government or the Shareholders to continue to subsidize the PNG airline Industry. For now

we are waiting for Independent Consumer & Competition Commission (ICCC) to grant approval.

On the same token, we have been granted authorization by ICCC to operate code-share services with international airline Cathay Pacific Airways.

This agreement is to service the Port Moresby to Hong Kong route.

Back to the COVID19 impact, we have closed

our sales offices in Japan, Solomon Islands, Fiji and Brisbane (Australia). Generally, our sales offices in Australia have for some time been under significant pressure due to ongoing changes in sales and distribution in the airline industry, however made much worse by the COVID emergency.

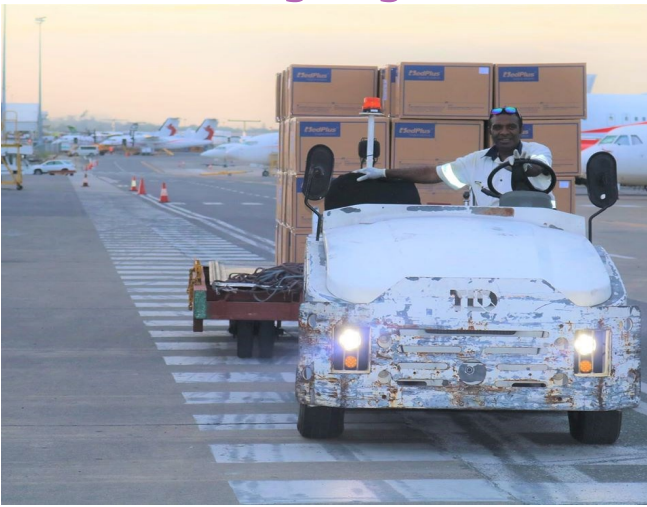
On behalf of the Board and Management, I take this opportunity to

sincerely thank all staff for their commitment and dedicated service over many years, and we wish each of them every success in their future endeavor. I also acknowledge those staff who worked hard and longer hours during and after the SOE to ensure Air Niugini was still flying and is still doing so.

We wouldn't have done it without everyone's support and co-operation. Thankyou!

STAFF AT WORK!

Moving cargo



Porter Benjamin Puringi moving cargo at Jackson's International terminal, Port Moresby

Porter Benjamin Puringi Janget transferring cargo at Jackson's International airport in Port Moresby during a recent cargo-charter flight. Air Niugini cargo services continue to operate using the Dash 8-200 combi freighter for the domestic routes. This aircraft could take up

aircraft could take up to 2 ½ tonnes of cargo per flight. We are also using the Boeing 767 aircraft on our international routes that could to move up to 30 tonnes of cargo per flight.

For all cargo charter requirements, pls call land line:327 3602/3548 or mobile: 7100 4415327

GSE Technicians

Ground Services Equipment (GSE) section ensures availability and serviceability of ground equipment to support the operation of Air Niugini nationwide.

Seen here, hardworking GSE technicians taking a break. GSE technicians fix, among others, baggage tugs, conveyers, lower deck loaders (LDL), ground power units (GPU),

Ground air-condition units (ACU) and catering trucks.

GSE also provides technical expertise and support to equipment used on the airside and recommends for new equipment for Air Niugini, as well as controls and monitors fuel and spares issuance to airside equipment.



From left to right; Takis Titi, Mathew Daro, Chris Keai, Wesley Joshua, on-job trainees Charlie James and Leo Aume, and Joseph Coppard.

Ground operations



Our staff at the POM International Terminal who assisted with ramp and passenger handling services for a charter flight to Guangzhou, China recently.

From left; Baker Vere, Anthony Kamburi, duty manager Hilda Kabata, Rex Mwauri, Vavine Raga and Ginnel Oeka

Flying duties



From left: Compliance Technical Pilot Alan Pumphrey and Boeing 767 Captain Maurice Randeau on arrival in Port Moresby after operating a cargo charter flight from China recently.

GALLERY



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The National Airline of Papua New
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Papua New Guinea's national airline, Air Niugini serves over 20 destinations domestically and 10 internationally. Air Niugini strives to provide safe, efficient, affordable and comfortable airline services.

Mission:

To continue to be the premier airline to Papua New Guinea striving to provide safe, reliable, cost-effective and profitable air operations while exceeding the expectations of our customers and stakeholders.

Staff Noticeboard

To All Staff

This is to advise all staff that the Staff Clinic has re-opened on Monday 22nd June, 2020 but with limited services.

The Clinic Nurse will be on duty and she will only attend to staff with medical conditions/cases that arise during working hours at the work place. Staff visiting the Clinic must bring/wear a face mask and also provide Clinic Pass approved by their Manager/Supervisor. Furthermore social distancing rules will be applied. To this end, only the staff member being consulted will be allowed into the Clinic at any one time on a first come first serve basis.

Emergency cases will be exempted and therefore will be attended to immediately.

The Company Doctor will not be available for the daily consultations until further notice. Staff who require to see the Company Doctor due to work related matters will need will be referred to the Port Moresby Medical Service upon the Clinic Nurse's advice and a letter will be provided to Port Moresby Medical Clinic on behalf of the staff by the Company through the Human Resource Department authorizing the referral.

Accordingly, staff who decide to go direct to Port Moresby Medical Service without a referral from the Clinic and an authorization letter from the Company will pay the medical service charges at their own cost. The Company will not be responsible for the costs.

Thank you.

Rei Logona

General Manager, Human Resources

This notice serves to inform all Pom Based staff

Several incidents, non -regular, but randomly frequent, have been detected at all Air Niugini controlled access points at ENG1, CGO, GSE, ENG2. Staff from other departments working airside other than those working in those facilities, have been observed passing through those facility's access points to and from the airside.

Designated Access/Egress points identified at DTB and ITB are managed by NAC. Air Niugini Security maintains Access Control activities for all properties mentioned above as outlined in Section 3.8.1 of the AOSP v17.1

Based on that Procedure, the security department issued an instruction, previously, to restrict movement through these facilities by staff other that those employed by those sections. All ITB/DTB Staff are to utilize the designated access/egress point in those respective locations.

This email serves to renew that instruction.

Henceforth, ANY staff other than local Staff of the facilities mentioned, seen; To access the landside from those Facilities will be subject to person and baggage screening. To access the airside, through those facilities, will be refused entry.

In both instances these staff names will recorded and passed on, through the security management team, to the respective departments heads to address. Please speak to your respective teams to adhere to this instruction and refrain from using the access points at those Facilities.

Security Management