#### **CORPORATE QUALITY AND SAFETY DEPARTMENT**



SAFETY JOURNAL 3rd Quarter 2019

## Presentation of Safety Excellence Awards during BSSC Meeting held on 16.08.2019



Joshua Masiu, Port Manager Hoskins was presented with a Safety Excellence Award along with K100 voucher by Alan Milne, MD. Joshua contributed effectively in ensuring that Hoskins airport is safe and ready for operations subsequent to volcanic eruption at Mt Ulawun.



Capt Andrew Runting was presented with a Safety Excellence Award along with K100 voucher by Alan Milne, MD. Capt Runting has exhibited professional excellence by continually raising serious safety concerns through OORs.



### CORPORATE QUALITY AND SAFETY DEPARTMENT FILLING OUT AN OPERATIONS OCCURRENCE REPORT

When filling out and occurrence reports please take note of the following:

• Tick whether you want the report to be confidential or not (Confidential reports are handled personally by Manager Safety and kept under his custody)



- If the originator/person reporting is the PIC then place your name in both the PIC and Originator Field along with your contact details (phone & email). If the person reporting is not PIC please place your name in the ORIGINATOR FIELD. Please be mindful that PIC and ORIGINATOR ARE NOT NECESSARILY THE SAME. For e.g. if someone from Cabin Crew is filling out the report, he/she can fill in the PIC and WITNESS/FIRST OFFICER fields, where as in the ORIGINATOR field he/she will put his/her name along with his/ her contact details. This helps safety office to seek further information if required before registering the OOR and assigning.
- Please also fill in the departure details fields along with EVENT LOCATION
- Be mindful that **EVENT LOCATION** is just as important as the above fields mentioned; this will also help safety office in assigning to correct departments and staff.
- In case of a tech defect or a bird strike where an inspection is required please do the needful to make an AJTL entry and enter the number in the TECH./MAINT. LOG# field.

[P.I.C.]	EMP #	LICENCE#	ACFT. R	EGO	
ACFT. TYPE	FLT. No	DATE of DEP.	FROM	ито	Diverted To
[WITNESS] / [FIRST OFFICER]		EMP.#	LICE	NCE#	
No. of PAX	No. of TECH CREW_	No. of CABIN C	REW	EVENT LOCATION: _	
NUMBER of INJURIES :	CREWPA	SERIO X CREW	JSPAX	MINOR CREW	PAX
Originator:		Email:		Ph	one:
Operating Flight Rules- VFR IFR Occurrence Description Free Text (use back	Ref. Corporate Emergency Respons MET Conditions. UVMC	L - Phone OPS. CONTROL (+675) 327 Manual Sect. 2.2 Mind direction Team ^C Light Cloud Ceiling C NONE DNDE DNDE DNDZE	747   ACTUAL   Wind Speed	tion here NOTE: COM TAILS / ITE RY. PLEAS	MPLETION OF ALL DE- MS IS NOT MANDATO- E PROVIDE INFOR- S APPLICABLE.

3rd Quarter 2019

#### **CORPORATE QUALITY AND SAFETY DEPARTMENT**

# <u>Effective Risk Assess-</u> <u>ment Process</u>

#### Further reading:

- 1. Air Niugini Safety Bulletin June 2019 available on intranet
- 2. ICAO DOC 9859 SMS Manual pages 43-48 available online at iata.org
- 3. CSMS Manual available on PX Controlled Manuals folder.

Introduction: Risk Assessment (RA) is to be carried out whenever any new policy, procedure, equipment is planned to be introduced to the Company/Department which is likely to impact safety/ compliance. RA is also carried out as a result of internal and external audit findings, hazard reports, OORs and safety investigations and new initiatives which have the potential to affect operational safety or security. RA is not called for on issues like customer satisfaction, better guest services where safety/compliance is not affected. There were occasions when RA was called for to address better customer experience. RA was not warranted in such a case

Who are involved in RA? The RA may be confined to only one particular Department. For example, changing over from manual to electronic baggage scanning. However, aviation being highly interactive process, more often Risk Assessment involves more than one Department. For example, special handling involves Special Handling Cell, Maintenance, Ground Ops, Company Doctor, Contracted Ground Handler, PIC etc.

RAs involving only one Department may be carried out internally by the Department and the completed RA forwarded to Safety Office either with all points closed or some points are open and need to be actioned by the department by some target date so as to close the same.

RAs involving more than one Department • are to be referred to Safety Office who • will organise the meeting, follow up the

action points and give approval for the proposal on satisfactory completion of all points.

Central Registration of all RAs by Safety Office: Intimation on proposed RA, along with relevant information, scope and urgency is to be forwarded to Safety Office for registering the RA and providing a registration number which is given sequentially for each Calender year. Safety Office will endeavour to represent itself in the RA as a facilitator and guide on the risk assessment process, which is compliment to the subject matter expertise (SME) of the Department(s). Safety Office will assist in providing inputs from Safety and Compliance point of view whereas the respective Departments would consider the mitigating action/control methods.

On completion of an RA the same is to be forwarded to Safety Office for follow up and closure.

# Some tips while filling the columns in RA Template

- Question All relevant questions are to be posed.
- Hazards All hazards associated to the activities performed are to be listed down
- Risk All outcomes of the hazard are to be identified against each hazard
- Inherent Risk (Risk Score) is to be assigned at for each risk identified. This is achieved by considering the most severe consequence and its likelihood and by referring to the Risk Matrix. For likelihood, you may consider how many time such incident happened in past.
- Control Method & Monitoring Each inherent risk which is beyond the acceptable level is to be mitigated to bring down the severity or likelihood or both so that the residual risk is within the acceptable level (As Low as Reasonably Practicable, ALARP).
- Action by Self explanatory
- Due date Self explanatory

 Status – This could be 'closed', 'open' or 'ongoing' or 'on first flight' etc.

<u>Summary:</u> At the end of the RA, a summary of decisions taken is to be highlighted along with conclusions/restrictions/ validity of the RA/next review, as applicable.

Risk Rating Chart	Risk Severity - Consequence					
Risk Probability - Likelihood	A. Catastrophic	B. Major	C. Moderate	D. Minor	E Insignificant	
5. Almost Certain	5A	5B	5C	5D	5E	
4. Likely	4A	4B	4C	4D	4E	
3. Possible	3A	3B	3C	3D	3E	
2. Unlikely	2A	2B	2C	2D	2E	
1. Rare	1A	1B	10	1D	1E	

Risk Management	Assessment Risk Index	Action Criteria		
INTOLERABLE – Extreme	5A, 5B, 5C, 4A, 4B, 3A	Unacceptable under any existing conditions.		
HIGH	5D, 5E, 4C, 3B, 3C, 2A, 2B	Tolerable for limited period only – requiring risk mitigation.		
TOLERABLE – Medium	4D. 4E. 3D. 2C. 1A. 1B	Acceptable based on risk mitigation. Requires management decision for further risk mitigation. Acceptable after review of operation.		
ACCEPTABLE - Low	3E, 2D, 2E, 1C, 1D, 1E	Acceptable – monitoring only.		

Any suggestions/comments pertaining to RA template are welcome.

Please contact Safety Office for any assistance.

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