




Air Niugini

QUALITY AND SAFETY ALERT

Alert No:	13/2021
Effective Date:	With immediate effect
Expiry Date	Non-expiring
Approved by:	GM Quality, Safety, Risk & Audit
Sign:	

Safety Survey across the Company
Applicability: All Operational Departments

Introduction

There are several established methods/tools for assessing the safety culture of an airline; Hazard reports, OORs, audit findings, SAG meetings and Safety Surveys are a few such methods. Safety survey is a tool to assess the Company's safety culture. Electronic survey helps in faster response at the convenience of the surveyees. However, since some staff may not have access to computer/internet, particularly from Ground Operations, Maintenance, Cargo and GSE etc, it is advisable to carry out such surveys through hard copies which can be deposited in the OOR boxes.

Objective

This notice serves to inform all Operational Staff that safety surveys are planned to be conducted by the Safety Systems Office commencing this week. It is planned to cover all the operational departments and a few domestic and international ports.

Execution

- CQ&S Department shall conduct safety surveys at least once a year across all operational departments and a few domestic and international ports (COVID restrictions permitting). The survey would be electronic, hardcopy or face to face interaction with operational staff at various levels and of various functions. The survey is used as an opportunity for the staff to share their concerns/suggestions to improve our safety performance. Such concerns/suggestions shall be maintained as per our confidential reporting policy. Results of such surveys shall be analysed by CQ&S department and presented to the Board Safety Sub-Committee (BSSC) at the next available opportunity and the decisions there of shall be following up for implementation.
- All operational departments are appealed to encourage their staff to share their thoughts during the surveys, the survey is an addition to the existing procedure of OOR/Hazard Reporting.

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