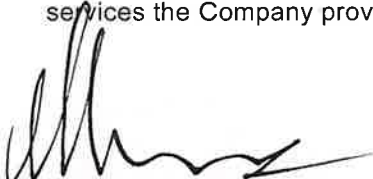


# QUALITY ASSURANCE POLICY

Air Niugini recognizes the importance of maintaining our operations through a well-established Quality Assurance System that will ensure we meet the needs of our customers, of the Civil Aviation Safety Authority of PNG and applicable overseas regulatory authorities, and of the Company.

Air Niugini's senior management is committed to:

- Providing the best quality domestic and international services in PNG to meet our commitment to our customers.
- Ensuring that Company employees at all levels are aware of Air Niugini's commitment to providing services in accordance with a well-established quality assurance system and that each and every employee forms an integral part of that system.
- Ensuring that suppliers and contractors used by the company understand and comply with all aspects of the Company's quality assurance system.
- In recognition that our employees are an important part of all our operations, taking into consideration their health and safety in all aspects of our operations. We encourage them to help improve our competitive position and develop our reputation as a provider of quality services.
- Meeting all relevant national and international quality standards.
- Providing the necessary human and financial resources for the implementation of this Quality Assurance Policy, including facilities and systems.
- Establishing, maintaining, reviewing, and improving quality programs and individual quality-related responsibilities.
- Providing our employees with adequate and appropriate training to ensure they are competent and qualified in carrying out their required duties.
- Continuous improvement of the Company's quality assurance system and the quality of the services the Company provides.



**Gary Seddon**

Acting Chief Executive Officer

30 Mar, 2023



**Air Niugini**