

2025 Sales Training Calendar

MONTH	DATE	DURATION	COURSE TITLE	CODE	REMARKS
FEBRUARY	3-7/10-14	10 DAYS	INTERNATIONAL AIRLINE FARES & TICKETING 1- INITIAL	ZSDL00_01	2+ YEARS EXPERIENCE AS A TC
MARCH	3-7/10-11	7 DAYS	INTERNATIONAL AIRLINE FARES & TICKETING - RECURRENT	ZSLD00_OR	FOR EXISTING STAFF WHO HAVE COMPLETED IAFT 1/2
	24-28/31-1APR	7 DAYS	INTERNATIONAL AIRLINE FARES & TICKETING-RECURRENT	ZSLD00_OR	"
APRIL	7-11	5 DAYS	SPECIAL HANDLING/GROUPS-INITIAL	ZSRR041	
	22-25/28-30	7 DAYS	INTERNATIONAL AIRLINE FARES & TICKETING 2	ZSDL00_02	FOR EXISTING STAFF WHO HAVE COMPLETED IAFT 1
MAY	19-23/26-27	7 DAYS	INTERNATIONAL AIRLINE FARES & TICKETING 2	ZSDL00-02	FOR EXISTING STAFF WHO HAVE COMPLETED IAFT 1
JUNE	2-6/9-11	8 DAYS	TICKET EXCHANGES & REFUNDS-	ZSALEX01R	NIL
	19-20/23-27	8 DAYS	TICKET EXCHANGES & REFUNDS-		

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JUL	7-11/14-16	8 DAYS	TICKET EXCHANGES & REFUNDS-	ZSALEX01R	NIL
	28-31/1/4-6AUG	8 DAYS	TICKET EXCHANGES & REFUNDS-		
AUG	18-22/25-26	7 DAYS	INTERNATIONAL AIRLINE FARES & TICKETING 2	ZSDL00-02	FOR EXISTING STAFF WHO HAVE COMPLETED IAFT 1
SEP	2-5/8-11	8 DAYS	TICKET EXCHANGES & REFUNDS-	ZSALEX01R	NIL
	22-26/29-30/01OCT	8 DAYS	TICKET EXCHANGES & REFUNDS-	ZSALEX01R	
OCT	13-17	5 DAYS	SPECIAL HANDLING/GROUPS-INITIAL	ZSRR041	
NOV	3-7/10-11	7 DAYS	INTERNATIONAL AIRLINE FARES & TICKETING 2	ZSDL00-02	FOR EXISTING STAFF WHO HAVE COMPLETED IAFT 1

*** Note: This Program is subject to change with the approval of EMT**