

2025 Sales Training Calendar

MONTH	DATE	DURATION	COURSE TITLE	CODE	REMARKS
FEBRUARY	3-7/10-14	10 DAYS	INTERNATIONAL AIRLINE FARES & TICKETING 1- INITIAL	ZSDL00_01	2+ YEARS EXPERIENCE AS A TC
MARCH	3-7/10-11	7 DAYS	INTERNATIONAL AIRLINE FARES & TICKETING – RECURRENT	ZSLD00_0R	FOR EXISTING STAFF WHO HAVE COMPLETED
	24-28/31- 1APR	7 DAYS	INTERNATIONAL AIRLINE FARES & TICKETING-RECURRENT	ZSLD00_0R	IAFT 1/2
APRIL	7-11	5 DAYS	SPECIAL HANDLING/GROUPS- INITIAL	ZSRR041	
	22-25/28- 30	7 DAYS	INTERNATIONAL AIRLINE FARES & TICKETING 2	ZSDL00_02	FOR EXISTING STAFF WHO HAVE COMPLETED IAFT 1
MAY	19-23/26- 27	7 DAYS	INTERNATIONAL AIRLINE FARES & TICKETING 2	ZSDL00-02	FOR EXISTING STAFF WHO HAVE COMPLETED IAFT 1
JUNE	2-6/9-11 19-20/23- 27	8 DAYS 8 DAYS	TICKET EXCHANGES & REFUNDS- TICKET EXCHANGES & REFUNDS-	ZSALEX01R	NIL



2025 Sales Training Calendar

2-5/8-11		7-11/14-16	8 DAYS	TICKET EXCHANGES & REFUNDS-	ZSALEX01R	NIL
AUG AIRLINE FARES & TICKETING 2 AIRLINE FARES & TICKET EXCHANGES & ZSALEXO1R NIL SEP 22-5/8-11 8 DAYS TICKET EXCHANGES & ZSALEXO1R REFUNDS- TICKET EXCHANGES & ZSALEXO1R REFUNDS- 22-26/29- 30/010CT 13-17 5 DAYS SPECIAL HANDLING/GROUPS- INITIAL 3-7/10-11 7 DAYS AIRLINE FARES & TICKETING 2 FOR EXISTING STAFF WHO HAVE COMPLETED EXISTING STAFF WHO HAVE COMPLETED EXISTING STAFF WHO HAVE COMPLETED EXISTING STAFF WHO HAVE COMPLETED	JUL		8 DAYS			
SEP 22-26/29- 30/010CT 13-17 5 DAYS SPECIAL HANDLING/GROUPS- INITIAL 3-7/10-11 7 DAYS AIRLINE FARES & TICKETING 2 REFUNDS- ZSALEX01R ZSRR041 FOR EXISTING STAFF WHO HAVE COMPLETED	AUG		7 DAYS	AIRLINE FARES &	ZSDL00-02	EXISTING STAFF WHO HAVE COMPLETED
REFUNDS- 13-17 5 DAYS SPECIAL HANDLING/GROUPS-INITIAL OCT 3-7/10-11 7 DAYS INTERNATIONAL AIRLINE FARES & TICKETING 2 FOR EXISTING STAFF WHO HAVE COMPLETED		2-5/8-11	8 DAYS		ZSALEX01R	NIL
OCT HANDLING/GROUPS-INITIAL	SEP		8 DAYS		ZSALEX01R	
AIRLINE FARES & EXISTING TICKETING 2 STAFF WHO HAVE COMPLETED	ОСТ	13-17	5 DAYS	HANDLING/GROUPS-	ZSRR041	
	NOV	3-7/10-11	7 DAYS	AIRLINE FARES &	ZSDL00-02	EXISTING STAFF WHO HAVE COMPLETED

* Note: This Program is subject to change with the approval of EMT