

Course Code	Course Name	Course Dates	Course Duration	Trainer	Venue
<b>JANUARY</b>					
	Customer Service Excellence Initial Training	13 - 14	2 Days	Veali Kunini	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	15 - 16	2 Days	Veali Kunini	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	20 - 21	2 Days	Veali Kunini	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	22 - 23	2 Days	Veali Kunini	Air Niugini Aviation Training
	Leadership 1 Training	27 - 31	5 Days	Veali Kunini	Air Niugini Aviation Training

Course Code	Course Name	Course Dates	Course Duration	Trainer	Venue
<b>FEBRUARY</b>					
	Customer Service Excellence Initial Training	3-4	2 Days	Veali Kunini	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	5 – 6	2 Days	Veali Kunini	Air Niugini Aviation Training
	Leadership 1	10 - 14	5 Days	Veali Kunini	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	17 - 18	2 Days	Veali Kunini	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	19 - 20	2 Days	Veali Kunini	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	24 - 25	2 Days	Veali Kunini	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	26 - 27	2 Days	Veali Kunini	Air Niugini Aviation Training

Course Code	Course Name	Course Dates	Course Duration	Trainer	Venue
<b>MARCH</b>					
	Leadership 1	3-7	5 Days	Veali Kunini	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	10 - 11	2 Days	Veali Kunini	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	12 - 13	2 Days	Veali Kunini	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	17 - 18	2 Days	Veali Kunini	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	19-20	2 Days	Veali Kunini	Air Niugini Aviation Training
	Leadership 1	24 - 28	5 Days	Veali Kunini	Air Niugini Aviation Training
	Leadership 2	31	5 Days	SME & Veali	Air Niugini Aviation Training

Course Code	Course Name	Course Dates	Course Duration	Trainer	Venue
<b>APRIL</b>					
	Leadership 2	1-4	5 Days	SME & Veali	Air Niugini Aviation Training
	Leadership 1	7-11	5 Days	Veali Kunini	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	14 - 15	2 Days	Veali Kunini	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	16 - 17	2 Days	Veali Kunini	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	23 - 24	2 Days	Veali Kunini	Air Niugini Aviation Training

Course Code	Course Name	Course Dates	Course Duration	Trainer	Venue
<b>MAY</b>					
	Customer Service Excellence Initial Training	5-6	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	7 - 8	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Leadership 1	12-16	5 Days	Veali Kunini	Air Niugini Aviation Training
	Leadership 2	19-23	5 Days	SME & Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	26 -27	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	28 - 29	2 Days	Support Trainer/Veali	Air Niugini Aviation Training

Course Code	Course Name	Course Dates	Course Duration	Trainer	Venue
<b>JUNE</b>					
	Customer Service Excellence Initial Training	2 -3	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	4 - 5	2 Days	Support Trainer/Veali	
	Leadership 1	9 - 13	1 Week	Veali Kunini	Air Niugini Aviation Training
	Leadership 2	23 - 27	1 Week	SME & Veali	Air Niugini Aviation Training

Course Code	Course Name	Course Dates	Course Duration	Trainer	Venue
<b>JULY</b>					
	Customer Service Excellence Initial Training	1-2	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	3 - 4	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Leadership 1	7 - 11	5 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Leadership 2	14 -18	5 Days	SME & Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	21 -22	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	24 -25	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	28 - 29	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	30 -31	2 Days	Support Trainer/Veali	Air Niugini Aviation Training

Course Code	Course Name	Course Dates	Course Duration	Trainer	Venue
<b>AUGUST</b>					
	Leadership 1	4 - 8	5 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Leadership 2	11 - 15	5 Days	SME & Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	18 - 19	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	20 - 21	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	20 - 21	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	27 - 28	2 Days	Support Trainer/Veali	Air Niugini Aviation Training

Course Code	Course Name	Course Dates	Course Duration	Trainer	Venue
<b>SEPTEMBER</b>					
	Leadership 1	1 - 5	5 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Leadership 2	8 - 12	5 Days	SME & Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	22 - 23	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	24 - 25	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	29 - 30	2 Days	Support Trainer/Veali	Air Niugini Aviation Training

Course Code	Course Name	Course Dates	Course Duration	Trainer	Venue
<b>OCTOBER</b>					
	Customer Service Excellence Initial Training	1 - 2	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Leadership 1	6 - 10	5 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Leadership 2	13 - 17	5 Days	SME & Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	20 - 21	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	22 - 23	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	27 - 28	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	29 - 30	2 Days	Support Trainer/Veali	Air Niugini Aviation Training

Course Code	Course Name	Course Dates	Course Duration	Trainer	Venue
<b>NOVEMBER</b>					
	Leadership 1	3 – 7	5 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Leadership 2	10 – 14	5 Days	SME & Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	17 – 18	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	19 – 20	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	20 – 21	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	24 -25	2 Days	Support Trainer/Veali	Air Niugini Aviation Training
	Customer Service Excellence Initial Training	26 – 27	2 Days	Support Trainer/Veali	Air Niugini Aviation Training

Note: Program *subject to change in consultation with the Executive Manager of Training.*